

Synchrony Bank  
P.O. Box 965055  
Orlando, FL 32896-5055  
1-866-634-8381

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November 2, 2022

SOUTH NEW BERLIN LIB  
ATTN: ACCOUNTS PAYABLE  
PO BOX 9  
S NEW BERLIN NY 13843-0009



Dear Commercial Customer,

Thank you for being a loyal Amazon Business Line of Credit customer. We wanted to remind you that the Amazon Business Line of Credit program will no longer be an available payment option for Amazon.com or Amazon Business as of January 10, 2023.

After January 10, 2023, Synchrony customer service will remain available for customers who need to make payments or have questions about their account. If your account has a balance as of January 10, 2023, you will continue to receive statements from Synchrony Bank and will be required to pay your outstanding balance under the terms and conditions in your account agreement. If you have a remaining balance after January 10th, you will still be able to log in to our account management site to continue servicing your account. Please visit [www.amazon.com/creditline](http://www.amazon.com/creditline) and click on the **Manage your account online** button. You can also mail your payment to:

Amazon Business Line of Credit  
Synchrony Bank/Amazon.com  
PO Box 530958  
Atlanta, GA 30353-0958

Please refer to the following page for answers to some frequently asked questions, or contact us at 1-866-634-8381. We appreciated having you as an Amazon Business Line of Credit customer.

Thank you,  
Synchrony Bank

Account is owned by Synchrony Bank.  
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## Frequently Asked Questions

### Why is the Amazon Business Line of Credit program closing?

Amazon has chosen to focus their business credit offerings on other Amazon Business products. Learn more about Amazon Business products at: <https://business.amazon.com/en/find-solutions/reduce-costs/payment-solutions>.

Synchrony will continue to provide Amazon-branded consumer products (Amazon Store Card and Amazon Secured Card).

### What are my other business card options?

Please refer to [amazon.com/credit](https://amazon.com/credit) or <https://business.amazon.com/en/find-solutions/reduce-costs/payment-solutions> to learn more about Amazon's credit offerings. For questions, please call Amazon customer service at 1-888-281-3847.

### How does this affect my Amazon Business Line of Credit account? / When is the last day I can charge on my Amazon Business Line of Credit account?

Customers can continue to make purchases with Amazon Business Line of Credit until January 10<sup>th</sup> 2023. After January 10<sup>th</sup>, no purchases will be allowed.

### Will this change how I manage my Amazon Business Line of Credit account and make payments?

Customers will continue to receive monthly statements and make payments until their Amazon Business Line of Credit account balance is paid in full under the terms and conditions in their credit agreement. Payments can still be made:

- Via Mail to **Synchrony Bank, PO Box 530958, Atlanta, GA 30353-0958**
- Via Synchrony Bank's automated system at **1-866-634-8381**
- Log-in to [www.amazon.com/creditline](https://www.amazon.com/creditline)

### Can I have a credit line increase?

Synchrony Bank is no longer approving credit line increase requests for Amazon Business Line of Credit as the program will shut down on January 10<sup>th</sup> 2023.

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