Afton Free Library Patron Complaint Form

| Name of patron: |
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| Telephone/email of patron: |
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| Address of patron: |
| Address of pation. |
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| Nature of complaint, concern or request, providing as much detail as possible to assist the library to resolve the |
| issue: |
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| Patron signature: Date: |

Reviewed by the Afton Free Library Board on

Patron Complaint Form Library Staff Follow-Up

| Library Staff who received the complaint |
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| Library Staff who/will address the concern |
| Results of investigation: |
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| Action taken: (Include date patron was contacted with outcome) |
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| Library Manager Signature: Date: |