

Steering Committee Meeting Notes

June 30, 2015 – Oneonta

Results of chats with non-surveyed member libraries:

- Nancy S. has been unable to get in touch with Roxbury
- MG did not get info about 4CLS fast enough when the new director started
- FL, LI, FR will complete the survey
- OT can't get to meetings, would like more support & consultation

Nancy W. will send one more e-mail to the non-replying libraries to encourage them to complete the survey. This is their chance to have their voices heard.

Once the e-mail has been sent and more libraries complete the survey, the survey will be closed and the results posted on the Intranet (with respondents' contact info redacted).

Steve will work on parsing the survey responses by Online vs. RAPAS libraries to see what the data shows. Steve will send results to the committee.

Next Steps include

- Analysis of survey results
- Examination of member library values re: system services
- Examination of perceived quality of system services
- Using the above to chart system priorities

Next meeting: August 25, Oneonta, 1 PM